

**HIGH-IMPACT
COMMON SERVICES
UPDATE | REPORT**



BUSINESS OPERATIONS STRATEGY 2.0



2.0



UNITED NATIONS
SUSTAINABLE
DEVELOPMENT
GROUP



High-Impact Common Services (HICS) are services selected from the Business Operations Strategy (BOS) for their potential to generate high cost avoidances, quality improvements, promotion of good practices, & advancement of the 2030 Agenda. When implemented jointly through the BOS framework, these common services could create significant benefits within the UN System.

**High Cost
Avoidance**

**High-Quality
Improvement**

**Good
Practices &
link to SDGs**

To facilitate the implementation of these high-impact services for OMTs & UNCTs, DCO has adopted several strategies:

1. **Tagging** the selected services as recommended on the BOS 2.0 online platform
2. **Dedicated webinars** have been organized to showcase & facilitate their implementation, allowing OMTs to learn more about the benefits of each service, interact directly with experts & agency leads, participate in a live Q&A, & understand next steps for implementation
3. **Practice Notes** and guidance documents have been created to facilitate OMTs in the implementation of these services

HIGH-IMPACT TOPICS



INTRO TO HIGH IMPACT COMMON SERVICES

These High Impact Common Services with the highest cost avoidance and quality improvements, their benefits & potential risks & how they are projected to increase efficiencies.

- [Webinar recording](#) of HICS intro



ADMINISTRATIVE EFFICIENCY

These innovative digital solutions facilitate bookings & administrative management of fleet, UN accommodations, UN clinics, & other services, making them more trackable & cost-efficient.

- **UN Common Mobility by UNDP**
 - [Practice Note](#) & [Webinar](#)
- **Digital Solutions by WFP's Humanitarian Booking Hub**
 - *Common Mobility* [Practice Note](#), [Slide Deck](#), and [Webinar](#)
 - *Common Accommodation* [Practice Note Document](#), [Slide deck](#), and [Webinar](#)
 - *Common Medical & Clinic Booking* [Practice Note](#), and [Webinar](#)
- **Global Disposal Services by UNHCR**

- [Practice Note](#) & [Webinar](#)



GENDER EQUITY

UN Women facilitated webinars on how to collaborate on gender-responsive procurement & how it plays a crucial role in gender parity.

- **Gender Responsive Procurement (GRP) Documents**

- [Practice Note](#), [Presentation slides](#), and [Webinar](#)



DISABILITY INCLUSION

These services are focused on three areas of disability inclusion: Physical Accessibility, Inclusive HR Services, & ICT & Digital Accessibility.

- **General [Slidedeck](#)**

- **Inclusive HR:** [Practice Note](#), [Additional Resources](#), [Presentation Slides](#) and [Webinar](#)
- **Physical Accessibility:** [Practice Note](#), [Additional Resources](#), [Presentation Slides](#), and [Webinar](#)
- **ICT & Digital Accessibility:** [Practice Note](#), [Additional Resources](#), [Presentation Slides](#), and [Webinar](#)



RENEWABLE & SUSTAINABLE ENERGY SOLUTIONS (By UNDP Green Energy)

These services integrate renewable energy solutions like solar panels & the internet of things to maximise energy efficiency, reliability, & sustainability

Green Energy Common Services by UNDP [Webinar](#)

- Energy Consumption Measurement and Monitoring [Practice note](#)
- Energy Assessment, Training, and Business Case [Practice Note](#)
- Solar Solutions Common Service [Practice Note](#)



SUSTAINABLE CAFETERIA (By UN City Copenhagen-UNDP)

This cafeteria, cafe, & catering concept considers factors like sourcing, recruitment, preparation, waste, & ambience to impact users & the community.

- [Webinar](#)