

Resident Coordinator System Results Framework

The following multi-annual results framework for the Resident Coordinator (RC) system is presented in compliance with General Assembly resolution 76/4 (OP 9). Baseline years vary according to data availability at the time of, or following, the reform of the Resident Coordinator system in 2019. Targets are set for reporting by the year 2025, against results achieved up to 2024, in line with the current QCPR cycle.

The Resident Coordinator system includes Resident Coordinators (RCs) and their offices (RCOs) at the country level, and the Development Coordination Office (DCO). The RC system aims to ensure that the UN development system works together more effectively, efficiently and transparently, in support of national efforts to advance the 2030 Agenda and achieve the Sustainable Development Goals (SDGs). In line with General Assembly resolutions 72/279 on the repositioning of the UN development system, 75/233 (also known as the 2020 QCPR), and 76/4 on the review of the Resident Coordinator system, as well as ECOSOC resolutions following the annual Segment on Operational Activities for Development, the Resident Coordinator is the highest-ranking representative of the UN development system tasked to lead UN country teams (UNCTs)¹. The strengthened focus on independent, impartial and empowered coordination² leadership provided through the Resident Coordinator system is therefore a means to an end.

As such, to enable effective and efficient collaboration of the UN development system at the country level and to facilitate tailored, integrated SDG policy and financing solutions to support host country Governments, the results of the Resident Coordinator system span two distinct dimensions. The first relates to the enabling environment created through investments directly in the RC system for robust structures and processes, including matching capacities and skillsets to country-specific settings; providing policy guidance for more coherent policy and programming responses through Common Country Analysis and Cooperation Frameworks; and enhancing accountability and transparency through UN Results Reports and common information platforms. The second relates to the functioning of UN country teams that plan, deliver and are more accountable jointly to national Governments. Ultimately, results are also measured in Governments' satisfaction with the offer received. This is why the indicators of this Framework include measurements of results achieved by Resident Coordinators, Resident Coordinator's offices and UN country teams alike, and Governments perceptions on their work.

The indicators included in this Framework draw from existing data sources, including the UNSDG Information Management System (IMS), UN INFO and the DESA surveys of Resident Coordinators, of UNCTs, of UN development system entity headquarters and of Country Governments.

The following is the response compliance in 2022 for these data sources:

- DESA survey of Resident Coordinators: 95% (2022) vs. 92% (2021)
- DESA survey of host country Governments: 66% (2022) vs. 72% (2021)
- DESA survey of UN development system (UNDS) entities' headquarters: 81% (2022) vs. 78% (2021)
- DESA survey of UNCTs: 38% (2022) vs. 34% (2021)
- UNINFO – UNSDG Information Management System (IMS) survey: 100% RCOs (2022 and 2021)

¹ A/RES/72/279, OP 9.

² A/RES/72/279, OP 8.

Objective 1 – RC System Leadership

Outcome 1.1: Enhanced RC system leadership at country, regional and global levels advances the effectiveness of UN support for the implementation of the SDGs and the 2030 Agenda

| Corporate Output | Indicator | Baseline | 2025 Target | 2022 Results | Source |
|---|---|----------|-------------|--------------|------------------|
| 1.1.1 Diverse and effective RCs with profiles and skillsets tailored to the needs of countries | % of RCs | | | | DCO |
| | - from programme countries | 46% | 58% | 49% | |
| | - who are women | 50% | 50% | 50% | |
| | | (2019) | | | |
| | % of RCs ad interim in post | 18% | 10% | 11% | DCO |
| | | (2019) | | | |
| | % of host governments agreeing the RC has the right profile and skillsets to support their country's development (strongly agree and agree) | 78% | 95% | 90% | DESA Gov Survey |
| | | (2019) | | | |
| | % of host Governments stating that the Resident Coordinator effectively leads the UN country team's strategic support for national plans and priorities in (strongly agree and agree) | | | | |
| | • LDCs | 86% | 90% | 88% | DESA Gov Survey |
| | • LLDCs | 77% | 90% | 88% | |
| | • SIDS | 70% | 90% | 86% | |
| | • MICs | 80% | 90% | 94% | |
| 1.1.2 Effective RCO capacities in support of UN development system efforts and impact in country | % of RCOs fully staffed with core professional capacities | 77% | 90% | 70% | DCO |
| | | (2021) | | | |
| | % of RCOs that rate the support on DCO-led networks for knowledge sharing as 'good' in quality | 49% | 75% | 63% | UNINFO IMS |
| | | (2020) | | | |
| | % of UNCTs that rate the support by the RCO as "very effective" or "somewhat effective" | (2021) | | | DESA UNCT Survey |
| | • Strategic planning | 90% | 92% | 90% | |
| | • Economic analysis and solutions | 66% | 92% | 62% | |
| | • Data and results reporting | 84% | 92% | 86% | |
| | • Communications and advocacy | 87% | 92% | 87% | |
| | • Partnerships and Resource Mobilization | 71% | 92% | 77% | |
| 1.1.3 Management and Accountability Framework implemented | % of host Governments agreeing that, compared to before the reform, the RC displays strengthened or increased impartiality vis-à-vis UN entities (to a moderate and great extent) | 59% | 90% | 80% | DESA Gov Survey |
| | | (2019) | | | |

| | | | | | |
|--|--|------------|------|-----|-------------------------|
| | Rating of RCs' performance by UNCT members (on a scale from 1 to 7) ³ | 5.8 (2020) | 6 | 5.9 | DCO |
| | % of RCs and UNCTs that state that the implementation of the MAF has improved in the last year (strongly agree and agree) | | | | DESA RC/UNCT Surveys |
| | • RCs | 84% (2021) | 90% | 84% | |
| | • UNCTs | 87% (2021) | 90% | 80% | |
| 1.1.4 Effective DCO support services provided to the UN development system | % of UNSDG members that state DCO has effectively supported the entity's engagement with the UNSDG (strongly agree or agree) | 86% (2021) | 100% | 90% | DESA UNDS HQ Survey DCO |
| | % of relevant UNSDG members reporting that they complete the reform checklist and share with their governing body annually | N/A (new) | 100% | - | |

Outcome 1.2: The RC system fosters a culture of accountability and transparency for development results towards countries and Member States.

| Corporate Output | Indicator | Baseline | 2025 Target | 2022 Results | Source |
|---|--|------------|-------------|--------------|---------------------|
| 1.2.1 Visible and transparent system-wide results | % of Cooperation Framework Joint Workplans in UNINFO published on the UNSDG data portal | 66% (2021) | 90% | 81% | UNINFO IMS |
| | % of annual UN Country Results Reports produced | 64% (2019) | 100% | 100% | UNINFO IMS |
| | % of UNSDG members requiring their country programming to be reflected in the Joint Workplans of the Cooperation Framework (via UN INFO) | 55% (2021) | 90% | 55% | DESA UNDS HQ Survey |
| 1.2.2 Effective joint advocacy and communications | % of UNCTs with communication strategy aligned to the Cooperation Framework | 81% (2019) | 85% | 91% | UNINFO IMS |

³ Based on [RC Leadership Profile](#) values, attributes, knowledge and competencies, including leading change, facilitating collective action, analyzing and identifying pathways for impact in complex environments, building trust, fostering innovation and driving results, with 1 meaning: almost never, and 7: always.

Objective 2 – Convening and partnerships to deliver SDG policy and financing solutions

Outcome 2.1: The RC system brings together global, regional and domestic assets to enable integrated, high-quality policy and programming for poverty eradication and SDG solutions.

| Corporate Output | Indicator | Baseline | 2025 Target | 2022 Results | Source |
|--|--|---------------|-------------|--------------|-----------------|
| 2.1.1 Enhanced capacities for high quality SDG analysis and tailored programming responses | % of Common Country Analysis that were updated in the last year | 80% (2021) | 95% | 72% | DCO |
| | Average number of the following UNDS entities that are signatories of Cooperation Frameworks: | (2021) | | | UNINFO IMS |
| | - Entities with non-physical presence | 5.1 | 7 | 5 | |
| | - Specialized agencies | 5.1 | 7 | 5.4 | |
| | % of host Governments stating that the Cooperation Framework is aligned to their country's development needs and priorities (very closely and closely) | 92% (2019) | 95% | 92% | DESA Gov Survey |
| | % of host Governments considering UN configuration in country to be adequately tailored to their needs and challenges (strongly agree and agree) | 86% (2019) | 90% | 87% | DESA Gov Survey |
| | % of Cooperation Frameworks/UNDAFs that include cross-border initiatives | 57% (2021) | 67% | 56% | UNINFO IMS |
| 2.1.2 Strengthened system-wide support to eradicate poverty and leave no-one behind | % of country-level joint programmes ⁴ in UNCTs addressing the following sectors/themes | | | | UNINFO IMS |
| | a) Poverty reduction and basic services ⁵ | a) 65% (2020) | 90% | 49% | |
| | b) Economic transformation and financing for development ⁶ | b) 16% (2020) | 60% | 23% | |
| | c) Gender equality and women's empowerment | c) 44% (2020) | 80% | 42% | |
| | d) Environmental sustainability ⁷ and disaster risk reduction | d) 17% (2021) | 65% | 13% | |
| | e) Leaving no-one behind ⁸ | e) 17% (2021) | 65% | 40% | |
| | f) Human rights ⁹ | f) 11% (2021) | 40% | 20% | |
| 2.1.3 Enhanced data-driven and innovative solutions | % of UNCTs providing data against agreed common indicators on the UN development system contribution to advancing the SDGs | N/A (new) | 95% | 15% | UNINFO IMS |
| | % of RCOs reporting that use of innovative approaches ¹⁰ led to higher UNCT performance ¹¹ | 38% (2020) | 60% | 42% | DCO |

⁴ A Joint Programme is anchored in an approved Cooperation Framework and contributes to catalytic change, linked to one or more Cooperation Framework outcomes, country priorities and SDGs through more coherent and cross-sectoral approaches involving two or more UN entities in the UN country team, regardless of whether they are physically present or not (see also [Guidance Note on a New Generation of Joint Programmes](#), DCO, 2022).

⁵ Includes joint programmes for poverty eradication, zero hunger, good health and wellbeing, quality education, clean water and sanitation, and decent work.

⁶ Includes joint programmes for development finance, economic policy support, industry, innovation and infrastructure, sustainable cities, and responsible consumption and production.

⁷ Includes joint programmes for affordable and clean energy, climate action, life below water and life on land.

⁸ Includes joint programmes for youth engagement, disability inclusion, indigenous people and other people in vulnerable situations.

⁹ In line with A/RES/75/233, OP 28.

¹⁰ Innovative approaches span from behavioral shifts to technological solutions. The currently available measure of innovative approaches refers to AI, machine learning, behavioral science, big data, crowdsourcing, futures and foresight, gamification, mobile feedback mechanism, portfolio sensemaking, and real time monitoring.

¹¹ Defined as higher effectiveness, efficiency and/or utility for beneficiaries.

Outcome 2.2: The RC system fosters strategic partnerships to enable integrated support for sustainable and predictable funding for the Cooperation Framework and SDG financing.

| <i>Corporate Output</i> | <i>Indicator</i> | <i>Baseline</i> | <i>2025 Target</i> | <i>2022 Results</i> | <i>Source</i> |
|--|---|----------------------|--------------------|---------------------|---------------|
| 2.2.1 Strengthened partnerships for SDG implementation and financing at all levels | % of UNCTs that have IFI members/observers: <ul style="list-style-type: none"> World Bank IMF | (2021) 44% 21% | 60% 40% | 45% 24% | UNINFO IMS |
| | % of UNCTs that have entered into a formal partnership ¹² with the private sector | 65% (2021) | 80% | 60% | UNINFO IMS |
| 2.2.2 Enhanced national SDG financing capacities | % of UNCTs that provided support to Governments that requested the design and implementation of a national SDG financing strategy | 79% (2021) | 95% | 97% | UNINFO IMS |
| | % of Cooperation Frameworks developed in the last year with a multi-year funding framework | 18% (2020) | 90% | 32% | UNINFO IMS |
| 2.2.3 Increased collective funding initiatives for UN integrated support to countries | % of UNCTs with a joint funding/resource mobilization strategy | 28% (2021) | 50% | 31% | UNINFO IMS |
| | % of UNCTs that successfully mobilized under RC leadership resources from global pooled funds | 85% (2021) | 90% | 82% | UNINFO IMS |

Outcome 2.3: The RC system strengthens UN cross-pillar collaboration for enhanced programmatic integration and impact to strengthen prevention and durable solutions for the 2030 Agenda.

| <i>Corporate Output</i> | <i>Indicator</i> | <i>Baseline</i> | <i>2025 Target</i> | <i>2022 Results</i> | <i>Source</i> |
|---|--|--------------------------|--------------------|---------------------|--------------------|
| 2.3.1 Strengthened synergies across development, humanitarian, and peacebuilding interventions | % of host Governments (where there is a multi-hatted RC) agreeing that the RC displayed strengthened ability to serve as an entry point for easy access to UN offer/ expertise across the UN system (strongly agree and agree) | 62% (2019) | 85% | 82% | DESA Gov Survey |
| | % of UNCTs in mission settings that have a joint mission-UNCT structure/mechanism in place | 56% (2021) | 85% | 84% | UNINFO IMS |
| | % of UN Country Teams that undertake with humanitarian actors, as relevant: <ul style="list-style-type: none"> Joint needs analysis Complementary and joined-up planning | 56% (2020) 26% (2021) | 65% 65% | 61% 40% | UNINFO IMS |

¹² Defined by Memorandum of Understanding or similar agreements.

Outcome 2.4: The RC system engenders trust and inclusion of all development stakeholders in SDG implementation.

| Corporate Output | Indicator | Baseline | 2025 Target | 2022 Results | Source |
|--|--|---|--|--|------------|
| 2.4.1 Joint dialogues with Governments to identify priorities and ensure effective UN response | % UNCTs with a Joint National-UN Steering Committee that met at least once in the last 12 months | 64% (2020) | 95% | 82% | UNINFO IMS |
| 2.4.2 Inclusive consultations and feedback loops with other development partners | % of Cooperation Frameworks in the last year prepared in consultation with: <ol style="list-style-type: none"> 1. Parliamentarians 2. Civil society 3. Private sector 4. Universities/Academia 5. Development partners (bilateral and multilateral donors) 6. Women and girls 7. Youth 8. Persons with disabilities 9. Indigenous peoples | <ol style="list-style-type: none"> 1. 53% (2020) 2. 87% (2020) 3. 77% (2020) 4. 63% (2020) 5. 67% (2020) 6. 29% (2021) 7. 46% (2021) 8. 18% (2021) 9. 14% (2021) | <ol style="list-style-type: none"> 1. 60% 2. 95% 3. 90% 4. 70% 5. 90% 6. 95% 7. 80% 8. 70% 9. 20% | <ol style="list-style-type: none"> 1. 22% 2. 89% 3. 68% 4. 51% 5. 89% 6. 70% 7. 70% 8. 54% 9. 19% | UNINFO IMS |

Objective 3 – Management of the RC system

Outcome 3.1: The RC system ensures accountability and transparency for resources through solid management and oversight.

| Corporate Output | Indicator | Baseline | 2025 Target | 2022 Results | Source |
|---|--|-------------------------------|------------------------|---------------|--------|
| 3.1.1 Strengthened resource mobilization to secure a sustainable funding base | Total funding raised for the RC system (annually) <ul style="list-style-type: none"> - Voluntary contributions - 1% levy - UNSDG cost-sharing | \$223 million (annual) (2019) | \$281 million (annual) | \$196 million | DCO |
| | # of Member State contributors to the SPTF (annually) | 34 (2019) | 55 | 27 | DCO |
| | # of Member States committed to multi-year contribution to SPTF | 10 (2019) | 30 | 9 | DCO |
| 3.1.2 Effective and results-based management of the Special Purpose Trust Fund (SPTF) for the RC system | % of SPTF annual utilization rate | 78% (2019) | 90% | 80% | DCO |
| | Cash reserve balance at the end of the year | 15% of budget reserve (2021) | 15% of budget reserve | 0% | DCO |
| 3.1.3 Accountable management planning and governance | % of audit and evaluation recommendations addressed to DCO implemented by due date | 32% (2021) | 70% | 43% | DCO |

Outcome 3.2: RC system operations remain agile and fit-for-purpose.

| Corporate Output | Indicator | Baseline | 2025 Target | 2022 Results | Source |
|---|---|------------|-------------|--------------|------------|
| 3.2.1 Quality services provided to RCs and RCOs | % of RCOs that rate day-to-day support for RC/RCO operations by DCO regional teams as “good” or “adequate” | 92% (2021) | 95% | 92% | UNINFO IMS |
| | % of RCOs that rate the administrative/operational support provided by DCO team in New York as “good” or “adequate” | 80% (2021) | 95% | 86% | UNINFO IMS |
| 3.2.3 Strengthened enabling environment for the RC system | # of host country agreements in place for RCOs and DCO | 90 (2021) | 138 | 104 | DCO |
| | # of RCOs maintaining an updated Business Continuity Plan | 130 (2020) | 131 | 131 | DCO |
| 3.2.2 Effective human resources management that meets the needs of the RC system | % of regular recruitments completed within the target time frame (120-days) | 70% (2021) | 95% | 62% | DCO |

Outcome 3.3: Common UN approaches are facilitated to foster agile business operations and efficiencies across the UN system.

| Corporate Output | Indicator | Baseline | 2025 Target | 2022 Results | Source |
|---|---|--------------------|--------------|--------------|--------|
| 3.3.1 Saved resources through system-wide efficiencies | Cost-efficiencies accrued from system-wide and entity-specific reform initiatives (total) | \$90million (2019) | \$310million | \$405million | DCO |
| 3.3.2 Business Operations Strategies (BOS) implemented and monitored | % of UNCTs annually monitoring and updating BOS | 60% (2020) | 100% | 95% | DCO |
| 3.3.3 Back-office functions consolidated into Common Back-offices at country level | # of Common back-offices designed and approved following the reform | 0 (2019) | 50 | 0 | DCO |
| 3.3.4 Premises consolidated into Common Premises , effectively and efficiently | % of all UN premises that are Common Premises | 19% (2019) | 50% | 30% | DCO |

Outcome 3.4: The RC system ensures effective implementation of UN Secretariat-wide management strategies and action plans.

| Corporate Output | Indicator | Baseline | 2025 Target | 2022 Results | Source |
|--|---|------------|-------------|--------------|--------|
| 3.4.1 RC system's commitments to gender parity, women empowerment and opportunities met | % of indicators of the UN System-wide Action Plan (SWAP) on Gender Equality and the Empowerment of Women for which DCO meets or exceeds targets | 60% (2020) | 95% | 94% | DCO |
| 3.4.2 Effective monitoring and reporting of SG's policy on | % of RCs submitting End of Year Management Letter/Certification on protection from sexual exploitation and abuse and reporting of SEA allegations | 80% (2021) | 100% | 85% | DCO |

| | | | | |
|--|--|---------------|-----|------------|
| protection and response to sexual exploitation and abuse (SEA) | | | | |
| 3.4.3 UN Disability Inclusion Strategy (UNDIS) implemented | % of UNDIS Entity Accountability Framework indicators that DCO meets or exceeds. | 58% (2021) | 90% | 67% DCO |