Empowered OMT

An empowered Operations Management Team (OMT) applies the following good practices out of a possible 10 – the more practices are being applied, the more empowered the OMT.

> - *'Full Implementation' is when the OMT meets 7 or more of the below criteria*
> - *'Partial Implementation' is when the OMT is operational but not chaired by a Head of Agency*
> - *There is 'No Implementation' if there is no OMT in place, or if the OMT does not meet any of the below criteria*

1. The Operations Management Team (OMT) is chaired by a Head of Agency and member of the UNCT, on a rotating basis

2. An OMT capacity assessment has been conducted and skills development plan prepared, costed, and budgeted, including consideration of CIPS certification

3. A baseline analysis of spending on major categories of goods and services has been conducted (procurement volumes; No. transactions, suppliers, existing LTAs)

4. A cost-benefit analysis has been carried-out for proposed common business solutions

5. Priorities for common business operations have been formally agreed by the UNCT

6. The OMT has an approved annual work plan with tangible linkages to the results in the UNDAF, UNDAF Action Plan, or One Programme

7. OMT sub-working groups or task teams are established with lead agencies and have responsibility for specific results under the OMT work plan

8. OMT matters and regular progress reports against the approved work plan are a standing item during regular UNCT meetings

9. A summary of the annual BOS progress report, including key indicators, is included in the Resident Coordinator's Annual Report (RCAR)

10. The performance appraisal process for OMT members includes review of responsibilities related to business operations harmonization