#### **UN Secretary-General:**

".... a stronger focus on common business operations could yield substantial savings that could be redeployed to programmes...."

A/72/684

# **UNSDG** | Business Innovations Group

UN Reform | Advancing Common Business Operations in UN Country Teams

### **Common Premises**

Increasing the proportion of UN common premises to 50 per cent by 2021



## **Mutual Recognition**

Operating with the <u>mutual recognition</u> of entities' policies and procedures to readily enable interagency service provision.

### **Global Shared Service Centres**

Exploring the consolidation of locationindependent business operations into a network of shared service centres



# BUSINESS INNOVATIONS GROUP | BIG



### **Client Satisfaction Principles**

Improve the quality of inter-agency services

### **Common Back Offices**

Establish common back offices for all UN country teams by 2022





# **Costing & Pricing Principles**

Bring transparency to the costing and pricing of services provided.



## **Business Operations Strategy**

Adoption of the improved Business Operations Strategy (<u>BOS 2.0</u>) by all UN country teams by 2021

